

## Price List for Support at Home Participants

Metropolitan Melbourne

(Effective 1 April 2026)

### Clinical Support

Services under the Clinical Support category attracts 0% participant contribution for all participants.

All rates are rates per hour and will be charged in 15-minute increments unless stated otherwise.

Service Type	Service <sup>(1)</sup>		Standard (8am-6pm)	Weekday non- standard	Saturday	Sunday	Public holiday
Nursing care	Registered nurse clinical care – Direct		\$200	\$228	\$292	\$340	\$400
	Registered nurse clinical care – Indirect	-	\$160	\$184	\$240	\$280	\$320

<sup>(1)</sup> Direct refers to face-to-face time. Indirect refers to documentation, recordkeeping, coordination, service planning and development.

Service Type	Service <sup>(1)</sup>	Travel <sup>(2)</sup>	Standard
Allied health and therapy	Allied health assistance		\$200
	Podiatry – Direct (at clinic) (30min)		\$150 for 30mins
	Podiatry – Direct (at home) (30mins)		\$170 for 30mins
	Podiatry – Direct (at home) (45min +)		\$240
	Podiatry – Indirect (hourly rate)		\$220
	Speech pathology – Direct (at home) (45mins)		\$225 for 45mins
	Speech Pathology – Direct (at home) (1 hr +)		\$250
	Speech pathology - Indirect		\$230
	Diet or nutrition – Direct		\$280
	Diet or nutrition – Indirect		\$250
	Physiotherapy – Direct (at clinic)(30min)		\$130 for 30mins
	Physiotherapy – Direct (at home)(30min)	0-20km only	\$190 for 30mins

	Physiotherapy – Direct (at home)(45min +)	0-20km	\$275
		20km & above	\$305
	Physiotherapy – Direct (at home) – specialised care	All location	\$320
	Physiotherapy – Indirect		\$250
	Psychology – Direct at clinic (1hr +)		\$260
	Psychology – Indirect		\$260
	Exercise physiology – Direct (at clinic) (30mins)		\$150 for 30mins
	Exercise physiology – Direct (at clinic) (45min+)		\$250
	Exercise physiology – Direct (at home) (30mins)		\$180 for 30mins
	Exercise physiology – Direct (at home) (45min+)		\$275
	Exercise physiology - Indirect		\$250
	Occupational therapy – Direct (up to 30min)		\$195 for 30mins
	Occupational therapy – Direct (45min+)		\$250
	Occupational therapy - Indirect		\$225
	Hydrotherapy (include entry fee) with a physiotherapist (one-on-one)		\$270
	Gym (include entry fee) with a physiotherapist (one-on-one)		\$270
<b>Care Management</b>	Home support care management		\$140
<b>Restorative care management</b>	Home support restorative care management		\$160
<b>Nursing care</b>	Nursing care consumables (Eg. prescribed skin emollients for management of skin integrity, oxygen consumables, disposable continence aids)		Receipt plus 10% admin fee
<b>Nutrition</b>	Nutrition supports		At cost

<sup>(1)</sup> Direct refers to face-to-face time. Indirect refers to documentation, recordkeeping, coordination, service planning and development.

<sup>(2)</sup> One-way distance from Beata Homecare's head office.

## ***Independence***

Participant contributions may be applicable for services under the Independence category.

All rates are rates per hour and will be charged in 15-minute increments unless stated otherwise.

<b>Service Type</b>	<b>Service<sup>(3)</sup></b>	<b>Travel<sup>(4)</sup></b>	<b>Standard (6am-8pm)</b>	<b>Weekday non-standard</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public holiday</b>
<b>Home or community general respite</b>	Flexible respite (in-home respite) – non-complex care needs		\$117	\$135	\$175	\$205	\$234
	Flexible respite (in-home respite) – complex care needs		\$125	\$144	\$187	\$219	\$250
<b>Personal care</b>	Assistance with self-care and activities of daily living – non-complex care needs		\$117	\$135	\$175	\$205	\$234
	Assistance with self-care and activities of daily living – complex care needs		\$125	\$144	\$187	\$219	\$250
	Assistance with the self-administration of medication		\$125	\$144	\$187	\$219	\$250
	Continence management (non-clinical) – non-complex care needs		\$117	\$135	\$175	\$205	\$234
	Continence management (non-clinical) – complex care needs		\$125	\$144	\$187	\$219	\$250
<b>Social support and community engagement</b>	Accompanied activities <i>(Eg. Escorted medical appointments, escorted social activities. Excludes shopping assistance.)</i>	0-15km	\$125	\$142	\$180	\$208	\$235
		15-30km	\$140	\$156	\$195	\$222	\$250
		30-45km	\$155	\$172	\$210	\$238	\$265
		45-60km	\$170	\$187	\$225	\$252	\$280
	Cultural support <i>(Eg. Assistance in attending cultural and community events, accessing translating and interpreting services, referral pathways to advocacy and community organisations.)</i>	no travel	\$128	\$147	\$192	\$224	\$256
		0-15km	\$143	\$162	\$207	\$239	\$271
		15-30km	\$158	\$177	\$222	\$254	\$286
		30-45km	\$173	\$192	\$237	\$269	\$301
		45-60km	\$188	\$207	\$252	\$284	\$316
		Individual social support (companionship at home, respite facility, hospital)		\$117	\$135	\$175	\$205

	Digital education and support		\$117	\$135	\$175	\$205	\$234
	Assistance to maintain personal affairs		\$117	\$135	\$175	\$205	\$234

<sup>(3)</sup> A minimum engagement of 2 hours per shift is required, which may comprise a combination of services.

<sup>(4)</sup> Total distance travelled by care staff within the service.

<b>Sleepover</b>	<b>Weekday<sup>(5)</sup></b>	<b>Saturday<sup>(5)</sup></b>	<b>Sunday<sup>(5)</sup></b>	<b>Public Holiday<sup>(5)</sup></b>
<b>12-hour block with 4 hours active</b>	\$775	\$935	\$1,085	\$1,230

<sup>(5)</sup> Refers to the day the sleepover begins. Sleepover services are available subject to an assessment of the client's condition and care requirements. Suitability will be reviewed to ensure the service is appropriate prior to commencement.

<b>Service Type</b>	<b>Service</b>	<b>Travel<sup>(2)</sup></b>	<b>Standard</b>
<b>Therapeutic services for independent living</b>	Acupuncture – Direct at Clinic (30mins)		\$150 for 30mins
	Acupuncture – Direct at Clinic (45min+)		\$220
	Acupuncture – Indirect Services		\$220
	Chiropractic – Direct at Clinic (15mins)		\$105 for 15mins
	Chiropractic – Direct at Clinic (30mins)		\$150 for 30mins
	Chiropractic – Direct at Clinic (45mins+)		\$250
	Chiropractic – Indirect		\$250
	Remedial massage	0-20km	\$206
		20km & above	\$230
<b>Home or community general respite</b>	Community and centre-based respite (Planned Activity Groups)		\$60
<b>Transport</b>	Indirect Transport (Eg. taxi or rideshare services. Cannot be used for holiday-related travel.)		Receipt plus 10% admin fee
<b>Assistive technology and home modifications</b>	Assistive technology & Home modifications (Item or home modification cost)		As invoiced

	Assistive technology administration		10% of the item, or \$500 whichever is lower
	Home modification coordination		15% of the total quoted cost of the home modification, or \$1500 whichever is lower

<sup>(2)</sup> One-way distance from Beata Homecare's head office.

## Everyday Living

Participant contributions may be applicable for services under the Everyday Living category.

All rates are rates per hour and will be charged in 15-minute increments unless stated otherwise.

Service Type	Service <sup>(3)</sup>	Travel <sup>(4)</sup>	Standard (6am-8pm)	Weekday non-standard	Saturday	Sunday	Public holiday
<b>Domestic Assistance</b>	General house cleaning		\$112	\$129	\$168	\$196	\$224
	Laundry services		\$112	\$129	\$168	\$196	\$224
	Shopping assistance (Escorted or unescorted)	0-15km	\$125	\$142	\$180	\$208	\$235
		15-30km	\$140	\$156	\$195	\$222	\$250
		30-45km	\$155	\$172	\$210	\$238	\$265
	45-60km	\$170	\$187	\$225	\$252	\$280	
<b>Meals</b>	Meal preparation		\$112	\$129	\$168	\$196	\$224

<sup>(3)</sup> A minimum engagement of 2 hours per shift is required, which may comprise a combination of services.

<sup>(4)</sup> Total distance travelled by care staff within the service.

Service Type	Service	Standard
<b>Home maintenance and repairs</b>	Assistance with home maintenance and repairs	\$125
	Gardening	\$110

Service Type	Service	Breakfast	Lunch/Dinner	Dessert/ side dish/ soup
<b>Meals</b>	Meal delivery <sup>(6)</sup>	\$7.95	\$16.35	\$4.50

<sup>(6)</sup> The fee covers for the cost for meal preparation and delivery. The costs for ingredients will be billed directly to the participant from the meal provider, in accordance with Support at Home guidelines.

**Notes:**

- *All rates are rates per hour and will be charged in 15-minute increments, unless stated otherwise.*
- *All above prices are exclusive of GST.*
- *A minimum of 2 business days' notice is required for cancellation of a service, otherwise the full rate for the scheduled service is charged.*
- *Tasks within the service, including travel destinations, will be carried out as agreed and as outlined in the care plan. A minimum of 2 business days' notice is required for any changes.*
- *Care staff will require a 30-minute break for any services exceeding 5 hours. Staff cannot supervise or assist a client during their breaks. You will not be charged for the break time.*
- *A 10% care management fee is deducted from each participant's quarterly ongoing budget to support the coordination and oversight of care services. These funds are pooled within each service delivery branch to ensure equitable distribution and responsiveness to participants' needs. Restorative care management is deducted from the Restorative Care Pathway budget and is not included in this pooled 10% fee. Refer to the official Support at Home guidelines for further information.*
- *The previous package management fee, applicable under the Home Care Package program, has been removed. Administrative and overhead costs are now included within the service fees.*
- *Any changes to this Price List will be communicated.*
- *Refer to the Service Agreement for full terms and conditions. For details on the included or excluded services under the Support at Home program, please refer to the official Support at Home guidelines.*